## BSLM 320: Resident-Centered Care and Services

This course will discuss how to provide excellent quality of care and customer service to all senior living facility stakeholders. Topics covered will include the aging process, person-centered care, service operations, family care considerations, senior healthcare, and memory care training.

Credits: 3

Program: Business Administration Semester Offered: Periodically

1 SWAU 2023-24 Bulletin